Voice Services Application

By filling in this application you are agreeing to acquire business telecommunication services set out below from Speak Ezy Voice and Data Pty Limited ACN 117 915 134 ('Speak Ezy') and you authorise Speak Ezy to perform certain tasks as documented in the Speak Ezy Terms and Conditions.

About You

Company Name ('You')

Company/Partnership/Individual/Unincorporated Association (Strike out if not applicable)

ABN

(or customer number)

Phone

Fax

Site Address

Street

Suburb **State** **Postcode**

Contact Name

Position/Title

Mobile

Email

Billing Address

Street

Suburb **State** **Postcode**

Plans

☐ **Speak Ezy Standard**

Business Line Rental $38.00
Local Calls 12c
National calls 12c/ min, no flagfall
Mobile calls 28c / min, no flagfall
12 Month minium term
Available everywhere

This Service comprises rebill of Telstra ISDN and PSTN services only.

☐ **Speak Ezy Enhanced**

Business Line Rental $25.00
Local Calls 10c
National calls 10c/ min, no flagfall
Mobile calls 26c / min, no flagfall
Free 'on net' calls
24 Month minium term, min. 3 phone line
May not be available in all areas
99.9% Service Level Availability target

This service utilizes a Premium DSL service and Voice over IP technology

☐ **Speak Ezy Internet**

☐ Bundled min 2048k ADSL with Speak Ezy Enhanced. $10 per phone line with 100GB of included downloads

☐ VPN between Speak Ezy Enhanced sites. $90 per month for each remote site.

We are also able to offer data products such as email and web hosting, co-location, anti-spam as well as a range of Premium and Business DSL services.

☐ **Speak Ezy Mobile Phones**

☐ Number of services for $49 Cap plan

☐ Number of services for $79 Cap plan

Services are provided by Vodafone and provided on a single bill for your convenience. Mobile phone terms and conditions are available at www.vodafone.com.au

Services

Current Provider

Current Account number

Number of telephone lines to transfer to Speak Ezy ☐

Please attach a copy of your current bill. We will transfer every line on your bill unless we are advised otherwise

PABX (if applicable)

Make **Model**

PABX Contact

Name **Number**

Authorisation

You agree that by signing this form below

- The Services nominated on this application form set out above will be transferred from your current provider to SPEAK EZY.
- You are authorised to enter into this contract on behalf of the Company and the information provided by you in this form is true and correct.
- All prices quoted are exclusive of GST. Rates quoted above are for comparison purposes only. Please refer to the current rate cards for pricing information.
- The transfer of your services to SPEAK EZY may have consequences under your existing contract, and it is your responsibility to check what these are. You also remain responsible to your current supplier for all charges incurred and/or billed up until the date the transfer is effective.
- You have read the privacy clause in the terms and conditions available at speakezy.com.au and give consent in accordance with it.
- SPEAK EZY may select the carrier(s) in order to supply the services. SPEAK EZY and the carrier(s) may exchange call charging and company account information;
- You appoint SPEAK EZY as your agent to act with your full authority to deal with your current suppliers and Telstra in relation to (1) a transfer to or from SPEAK EZY of your preselectable services; (2) the termination of your existing service arrangements with your current supplier and/or Telstra as required; (3) access to your account information held by another supplier or Telstra; and (4) faults, provisioning, service change requests or maintenance issues concerning the resale access line associated with the telephone service numbers set out above.
- After the transfer has occurred certain facilities including override calls, directory listings and equipment rental will continue to be billed directly to you by Telstra or your existing provider and you acknowledge that after the transfer certain conditions, incentives, benefits, facilities or functions that are currently available on your phone service may no longer be available.
- We will provide you with an electronic Bill via email every month. An additional fee may apply for paper bills
- Should you preselect with another carrier, you agree that SPEAK EZY may preselect your telephone services back to SPEAK EZY at our discretion as long as your line rental remains with SPEAK EZY. We also reserve the right to charge an administration fee if your call spend falls below the threshold outlined in our Terms and Conditions.
- For Speak Ezy Enhanced customers, we may elect to temporarily preselect you to our Speak Ezy Standard service while your numbers are transferred to us, in which case Speak Ezy Standard service charges will apply for this period.
- Early termination penalties may apply. Please refer to the Terms and Conditions provided, or available at speakezy.com.au for details.
- You agree to the Terms and Conditions on this Application, and the Terms and Conditions available at speakezy.com.au or upon request.

Authorised Signatory Name (Printed)

Position / Title

✗ **Signature**

Date

Payment

Speak Ezy Customers that spend $500 or more may be invoiced monthly on 14 day terms. All other customers must pay via direct debit with a valid credit card. Credit cards will automatically be debited on or around the invoice due date. The authority to debit the above credit card on or around the due date for the amount shown on your monthly invoice issued by Speak Ezy Voice and Data Pty Limited is given by signing in the "Authorisation" section above.

Card Number ☐ Visa ☐ MasterCard ☐ Bankcard

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Name on Card

Expiry Date

Office Use: **Sales person** Delivered Ts & C's yes / no